



**Enhancing Your Skills:  
Managing and Navigating Complex Investigations**  
*Presented via Adobe Connect and NHCAA Learn*

**NHCAA is still finalizing speakers for this program. Participants can expect topics like the ones listed below:**

- Laboratory Schemes & Investigation Techniques
- Utilizing Financial Records in Investigations
- Incorporating Pivot Table Fundamentals
- Negotiation Techniques
- AI in Investigations
- Advanced Detection Techniques
- Complex Case Studies on
  - o DME
  - o Behavioral Health
  - o Pharmacy

To earn credit, participants must attend at least 8 sessions live (not watch the on-demand recording) and participate in chat discussions and check points.

**Sessions are presented live and scheduled in Eastern Time.**

**Tuesday, March 4**

11:00 am – 11:15 am	<b>Welcome &amp; Program Introduction</b>
11:15 am – 12:15 pm	<b>Topic 1</b>
12:15 pm – 1:00 pm	Break
1:00 pm – 2:00 pm	<b>Topic 2</b>
2:00 pm – 2:15 pm	Break
2:15 pm – 3:15 pm	<b>Topic 3</b>
3:15 pm - 3:30 pm	Break
3:30 pm - 4:30 pm	<b>Topic 4</b>

**Agenda was last updated: 1/8/2025**

**Disclaimer:** NHCAA is not implying endorsement of, or concurrence with, the opinions and conclusions expressed by faculty at this program. All content is provided on an "as-is" basis and is not intended to constitute legal advice.



### **Wednesday, March 5**

1:00 pm – 2:00 pm	<b>Topic 5</b>
2:00 pm – 2:15 pm	Break
2:15 pm – 3:15 pm	<b>Topic 6</b>
3:15 pm – 3:30 pm	Break
3:30 pm – 4:30 pm	<b>Topic 7</b>

### **Thursday, March 6**

1:00 pm – 2:00 pm	<b>Topic 5</b>
2:00 pm – 2:15 pm	Break
2:15 pm – 3:15 pm	<b>Topic 6</b>
3:15 pm – 3:30 pm	Break
3:30 pm – 4:30 pm	<b>Topic 7</b>

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