



NHCAA  
ANTI-FRAUD  
**Solutions  
Guide**



**NHCAA**  
National Health Care Anti-Fraud Association®

# Table of Contents

## PLATINUM SUPPORTING MEMBERS

|                               |   |
|-------------------------------|---|
| Alivia Analytics .....        | 1 |
| Codoxo .....                  | 2 |
| Cotiviti .....                | 3 |
| EXL .....                     | 4 |
| Healthcare Fraud Shield ..... | 5 |
| MultiPlan .....               | 6 |
| Optum .....                   | 7 |
| SAS .....                     | 8 |
| Shift Technology .....        | 9 |

Founded in 1985 by several private health insurers and federal and state government officials, the **National Health Care Anti-Fraud Association** (NHCAA) is the leading national organization focused exclusively on the fight against health care fraud. We are a private-public partnership—our members comprise over 90 private health insurers and those public-sector law enforcement and regulatory agencies having jurisdiction over health care fraud committed against both private payers and public programs.

Featured in the Anti-Fraud Solutions Handbook are NHCAA’s Platinum and Premier Supporting Members; leading providers of products & services to the health care anti-fraud industry. They are valued partners who support our mission, and have demonstrated outstanding commitment to the fight against health care fraud.

For more information on NHCAA, our members, and our Educational Programs, please visit [www.nhcaa.org](http://www.nhcaa.org).



# Alivia Analytics

Alivia Analytics is the industry leader providing solutions that are revolutionizing healthcare payment integrity. Boasting the lowest false positive rates in the industry, Alivia Analytics delivers unprecedented speed, accuracy and usability. Integrated case management, user-friendly dashboards, simple data ingestion and flexible workflows put new power in the customers' hands. By designing technology that adapts to existing business processes, healthcare payers can rapidly generate more confident outcomes and realize greater ROI. Let's achieve healthcare payment integrity, finally. Achieve more with Alivia Analytics.

## CONTACT

617.227.5111  
aliviaanalytics.com  
info@aliviaanalytics.com

400 TradeCenter  
Suite 5900  
Woburn, MA 01801

# ALIVIA ANALYTICS™

Achieve Healthcare Payment Integrity, Finally™



“In a matter of seconds, I could put myself in the shoes of an investigator, auditor or business executive and see the ability to access the right data quickly.

**Dale Carr** - Director, Missouri Medicaid Audit & Compliance (MMAC)

## Alivia Analytics Healthcare Payment Integrity Platform™



**FWA  
FINDER™**

Quickly identify  
the precise  
FWA to pursue



**CASE  
MANAGER™**

Efficiently track  
and manage  
cases



**OUTCOME  
SIMULATOR™**

Simulate future  
business  
scenarios

Visit [aliviaanalytics.com](https://aliviaanalytics.com) to schedule a demo.

# Codoxo

Codoxo's mission is to make healthcare more affordable and effective for everyone and serves as the premier provider of artificial intelligence-driven solutions and services that help healthcare companies and agencies proactively detect and reduce risks from fraud, waste, and abuse and ensure payment integrity. Codoxo's Unified Cost Containment Platform helps clients manage costs across network management, clinical care, provider coding and billing, payment integrity, and special investigation units. Our software-as-a-service applications are built on our proven Forensic AI Engine, which uses patented AI-based technology to identify problems and suspicious behavior far faster and earlier than traditional techniques. Our solutions are HIPAA-compliant and operate in a HITRUST-certified environment. For additional information, visit [www.codoxo.com](http://www.codoxo.com).

## CONTACT:

470.223.3592

[codoxo.com](http://codoxo.com)

[info@codoxo.com](mailto:info@codoxo.com)

2405 Commerce Ave NW

Suite 500

Duluth, GA 30096

## Seeing Tomorrow, Today

Leading a movement to reimagine healthcare cost containment through our innate ability to see what the future looks like tomorrow and get there today.



### Helping Healthcare Payers and Agencies Achieve Unified Cost Containment

Codoxo's Healthcare Integrity Suite is delivered on an all-in-one AI platform, enabling cost containment departments to collaborate and gain visibility all on the same claims data and across the entire payment spectrum, including:

- Payment Integrity (PI)
- Fraud, Waste, & Abuse (FWA)
- Integrated FWA Case Management
- Provider Coding & Billing Education
- Prior Authorization Acceleration
- Network Integrity & Contract Management
- Outsourced Virtual Services
- Automated Audit Workflow

Protect your limited healthcare dollars with the most powerful, effective AI in the industry.



Deep Academic Roots



The most Effective AI



Constant Innovation



Proven Performance



Speed to Implementation

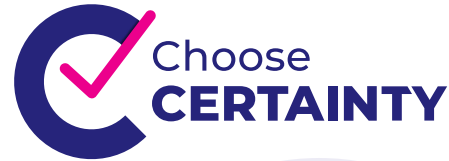
# Cotiviti, Inc.

Payment integrity leadership requires experience, scalability, innovation, and proven value. Cotiviti has spent 20+ years honing our solutions specifically to drive exceptional value for our clients all along the claim payment life cycle — from prospective payment policy management and clinical coding review to both pre-and post-pay chart review and FWA pattern detection. We help clients work more effectively across their payment accuracy siloes by deploying the right approach at the right time, driven by a full-service model and the deepest industry expertise.

## CONTACT:

770.379.2800  
[cotiviti.com/solutions](https://cotiviti.com/solutions)  
[answers@cotiviti.com](mailto:answers@cotiviti.com)

10701 S. River Front Parkway  
Unit 200  
South Jordan, UT 84095



As claim volumes grow, the opportunity for fraud, waste, and abuse (FWA) to slip through the cracks grows, too.

Choose Certainty that comes from Cotiviti's deep experience in detecting and preventing FWA for >100 clients. With our portfolio of interconnected FWA management and claim pattern review solutions, helmed by our SIU of 60+ credentialed experts, we referred \$13 billion in suspect paid claims to our clients in 2021.

## COTIVITI

Take the next step and request a demo at [cotiviti.com](https://cotiviti.com).



With 20+ years of experience executing payment integrity programs, we drive value-based outcomes to ensure payment accuracy and reduce fraud, waste, and abuse. Our payment integrity services provide actionable insights at every touch-point along the payment continuum to help control costs, reduce claim expenditure, optimize revenue opportunities, and improve provider experiences.

**CONTACT:**

**212.277.7100**  
**exlservice.com**

**lookdeeper@exlservice.com**

320 Park Avenue  
29th Floor  
New York, NY 10022



## Let's partner your way to ensure payment accuracy

At EXL Health, our modular approach to payment integrity allows our customers access to the right software, analytics, people, and processes to transparently identify and address overpayments, trends, and unique business challenges, resulting in reduced costs, improved payment operations, and accelerated savings recognition.



Pre-payment & post-payment audit solutions



Payment analytics & data mining



Payment capacity services



Digital transformation services



©2022 ExlService Holdings, Inc. All rights reserved. For more information go to [www.exlservice.com/legal-disclaimer](http://www.exlservice.com/legal-disclaimer)

# Healthcare Fraud Shield

Healthcare Fraud Shield was founded in 2011 to offer innovative fraud, waste, and abuse (FWA) detection, cost containment, and payment integrity solutions to the healthcare insurance industry. Healthcare Fraud Shield's software as a service platform - FWAShield™ - is an integrated solution consisting of PreShield™ (pre-payment), AIShield™ (AI), PostShield™ (post-payment), RxShield™ (pharmacy analytics), Shared Analytics™, QueryShield (ad hoc query and reporting tool) and CaseShield™ (case management). FWAShield™ was developed by industry leading healthcare subject matter experts with the latest technology available today to provide the most affordable, flexible, transparent, efficient, and effective solution in the marketplace.

## CONTACT:

888.333.8140  
hcfraudshield.com  
info@hcfraudshield.com

16052 Swingley Ridge Road  
Suite 200  
Chesterfield, MO 63017

## FWAShield®

www.hcfraudshield.com

### A FULLY INTEGRATED FRAUD, WASTE & ABUSE SOFTWARE SYSTEM

Prepayment,  
Postpayment, AI,  
Rx, Case  
Management, Ad  
Hoc Querying

Complete  
End-to-End  
Solution

Shared Analytics  
with Data Blending  
Across Clients

Custom Reporting for  
Compliance,  
Management,  
Executives,  
Regulatory Agencies

Live Customer  
Service and  
Access to Subject  
Matter Experts

Fully Customizable  
Case Management,  
Reporting and  
data needs



(888) 333-8140 | info@hcfraudshield.com | @hcfraudshield  
16052 Swingley Ridge Road | Suite 200 | Chesterfield, MO 63017

# MultiPlan

MultiPlan is committed to helping healthcare payors manage the cost of care, improve their competitiveness and inspire positive change. Leveraging sophisticated technology, data analytics, and a team rich with industry experience, MultiPlan interprets clients' needs and customizes innovative solutions that combine its payment and revenue integrity, network-based and analytics-based services. MultiPlan is a trusted partner to over 700 healthcare payors in the commercial health, government and property and casualty markets, and saves these companies more than \$19 billion annually. For more information, visit [www.multiplan.com](http://www.multiplan.com).

## CONTACT:

866.750.7427

[multiplan.com](http://multiplan.com)

[sales@multiplan.com](mailto:sales@multiplan.com)

115 Fifth Ave

New York, NY 10003

The advertisement features a man in a suit running from left to right, holding a large net that is catching falling US dollar bills. The background is a light blue gradient. The MultiPlan logo is at the top left, and the text is centered and right-aligned.

**MultiPlan®**

**Put an End to Pay and Chase**

**Leveraging artificial and human intelligence, MultiPlan's Pre-Payment Integrity services — Claim Correction, Itemized Bill Review and Clinical Negotiation — identify waste and abuse before claims are paid.**

**We combine expert reviews from physicians and coders with data and technology to identify complex billing issues and suspect billing patterns that can't be addressed by computer alone.**

**And we do it all before claims are paid so there's no need for post-pay recovery efforts.**

**Learn more at [multiplan.com](http://multiplan.com)**

**866.750.7427** **[sales@multiplan.com](mailto:sales@multiplan.com)**



# Optum

Optum is a leading information and technology-enabled health services business dedicated to helping make the health system work better for everyone. With more than 215,000 people worldwide, Optum delivers intelligent, integrated solutions that help to modernize the health system and improve overall population health. For more information, visit [www.Optum.com](http://www.Optum.com).

## CONTACT:

800.765.6807

[optum.com](http://optum.com)

[empower@optum.com](mailto:empower@optum.com)

11000 Optum Circle  
Eden Prairie, MN 55344

## Optum

### Solutions for every part of the Health Plan Ecosystem



Advisory services consulting



Risk and quality



Member health

Data and analytics enablement



Payment integrity



Pharmacy care



Targeted cost of care management

# SAS Institute

SAS is the leader in advanced analytics software and services, and the largest independent vendor in the business intelligence market. With SAS® payment integrity solutions, health care organizations can detect suspicious activity, prevent improper payments, and uncover collusion and multiparty fraud schemes. Since 1976, SAS has given customers around the world THE POWER TO KNOW®. [www.sas.com/fraud](http://www.sas.com/fraud).

## CONTACT:

919.677.8000

[sas.com/fwa](http://sas.com/fwa)

[carl.hammersburg@sas.com](mailto:carl.hammersburg@sas.com)

100 SAS Campus Drive  
Cary, NC 27513



## SAS® DETECTS AND PREVENTS FRAUD, WASTE AND ABUSE IN HEALTH CARE

Control costs and protect patients with faster investigation and detection of key risk indicators at every stage of the process.

[sas.com/fwa](http://sas.com/fwa)



© 2022 SAS Institute Inc. All rights reserved. G236808.00822

# Shift Technology

Shift Technology enables health plans to make fast, accurate, high-impact decisions with enhanced data and powerful AI that detects fraud, waste and abuse to maximize savings and recoveries. Our products enable health plans to automate and optimize decisions resulting in increased operational efficiency, and reduced costs. The future of health insurance starts with Decisions Made Better. Learn more at [www.shift-technology.com](http://www.shift-technology.com).

## CONTACT:

[shift-technology.com](http://shift-technology.com)  
[contact@shift-technology.com](mailto:contact@shift-technology.com)

321 Summer Street  
7th Floor  
Boston, MA 02210

# SHIFT

Decisions Made Better

**Fraudsters don't play  
by the rules.**

**Neither should you.**

**Go beyond rules-based detection with Shift AI**

Find 4x more fraud

Increase detection accuracy by 3x

Accelerate efficiency by 80%

[www.shift-technology.com](http://www.shift-technology.com)

**NATIONAL HEALTH CARE ANTI-FRAUD ASSOCIATION**

Phone: **202.659.5955**

Fax: **202.785.6764**

Email: **[nhcaa@nhcaa.org](mailto:nhcaa@nhcaa.org)**

Web: **[www.nhcaa.org](http://www.nhcaa.org)**